

2013
Annual Drinking Water Quality Report
Town of Hilliard

We're pleased to present to you this year's Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water source is: groundwater drawn from three wells; the wells draw water from the pristine Floridan Aquifer, a common drinking water source in North Florida. The water is then aerated and disinfected.

In 2013, the Department of Environmental Protection performed a Source Water Assessment on our system. These assessments were conducted to provide information about any potential sources of contamination in the vicinity of our well. Three (3) potential sources of contamination were identified with moderate susceptibility to city wells. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at www.dep.state.fl.us/swapp.

This report shows our water quality results and what they mean.

If you have any questions about this report or concerning your water utility, please contact **David Thompson at the Hilliard Town Hall Monday – Friday from 9:00 AM – 5:00 PM at 845-3555**. We encourage our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held on **the first and third Thursday of each month at 7:00 PM at the Hilliard Town Hall**.

The Town of Hilliard routinely monitors for contaminants in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2013. Data obtained before January 1, 2013, and presented in this report are from the most recent testing done in accordance with the laws, rules, and regulations.

In the table below, you may find unfamiliar terms and abbreviations. To help you better understand these terms we've provided the following definitions:

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Parts per million (ppm) or Milligrams per liter (mg/l) – one part by weight of analyte to 1 million parts by weight of the water sample.

Parts per billion (ppb) or Micrograms per liter (µg/l) – one part by weight of analyte to 1 billion parts by weight of the water sample.

Test Results Table

| Contaminant and Unit of Measurement | Dates of sampling (mo./yr.) | MCL Violation Y/N | Level Detected | Range of Results | MCLG | MCL | Likely Source of Contamination |
|-------------------------------------|-----------------------------|-------------------|----------------|------------------|------|-----|--|
| Inorganic Contaminants | | | | | | | |
| Barium (ppm) | 08/2012 | N | 0.0433 | N/A | 2 | 2 | Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits |
| Cyanide (ppb) | 8/2012 | N | 8.7 | N/A | 200 | 200 | Discharge from steel/metal factories; discharge from plastic and fertilizer factories |
| Fluoride (ppm) | 08/2012 | N | 0.58 | N/A | 4 | 4.0 | Erosion of natural deposits; discharge from fertilizer and aluminum factories. Water additive which promotes strong teeth when at optimum levels between 0.7 and 1.2 ppm |
| Lead (point of entry) (ppb) | 08/2012 | N | 0.5 | N/A | N/A | 15 | Residue from man-made pollution such as auto emissions and paint; lead pipe, casing, and solder |
| Nickel (ppb) | 08/2012 | N | 1.6 | N/A | N/A | 100 | Pollution from mining and refining operations. Natural occurrence in soil |
| Nitrate (ppm) | 10/2013 | N | 0.02 | N/A | 10 | 0 | Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits |
| Sodium (ppm) | 08/2012 | N | 18 | N/A | N/A | 160 | Salt water intrusion, leaching from soil |

TTHMs and Stage 1 Disinfectant/Disinfection By-Product (D/DBP) Parameters

For the following parameters monitored under Stage 1 D/DBP regulations, the level detected is the annual average of the quarterly averages: Chlorine, Haloacetic Acids, and/or TTHM. Range of Results is the range of results (lowest to highest) at the individual sampling sites.

| Contaminant and Unit of Measurement | Dates of sampling (mo./yr.) | MCL Violation Y/N | Level Detected | Range of Results | MCLG or MRDLG | MCL or MRDL | Likely Source of Contamination |
|--------------------------------------|-----------------------------|-------------------|----------------|------------------|---------------|-------------|---|
| Chlorine (ppm) | Monthly | N | 0.8 | 0.4- 1.2 | MRDLG = 4 | MRDL = 4.0 | Water additive used to control microbes |
| Haloacetic Acids (five) (HAA5) (ppb) | 3/2013 4/2013 8/2013 | N | 19.09 | 15.06-22.50 | N/A | MCL = 60 | By-product of drinking water disinfection |
| TTHM [Total trihalomethanes] (ppb) | 3/2013 4/2013 8/2013 | N | 67.05 | 53.40-67.88 | N/A | MCL = 80 | By-product of drinking water disinfection |

Stage 2 Disinfectants and Disinfection By-Products

| Contaminant and Unit of Measurement | Dates of Sampling (mo./yr/) | MCL Violation Y/N | Level Detected | Range of Results | MCLG | MCL | Likely Source of Contamination |
|-------------------------------------|-----------------------------|-------------------|----------------|------------------|------|-----|---|
| Haloacetic Acids (HAA5) (ppb) | 11/2013 | N | N/A | 5.44-23.11 | 0 | 60 | By-product of drinking water disinfection |
| Trihalomethanes (TTHM) (ppb) | 11/2013 | N | N/A | 22.30-63.66 | 0 | 80 | By-product of drinking water disinfection |

| Contaminant and Unit of Measurement | Dates of sampling (mo./yr.) | AL Violation Y/N | 90th Percentile Result | No. of sampling sites exceeding the AL | MCLG | AL (Action Level) | Likely Source of Contamination |
|-------------------------------------|-----------------------------|------------------|------------------------|--|------|-------------------|--|
| Lead and Copper (Tap Water) | | | | | | | |
| Copper (tap water) (ppm) | 09/2011 | N | 0.222 | 0 of 10 | 1.3 | 1.3 | Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives |
| Lead (tap water) (ppb) | 09/2011 | N | 1.8 | 0 of 10 | 0 | 15 | Corrosion of household plumbing systems, erosion of natural deposits |

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Study Estates MHP is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- (A) Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

- (B) Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- (C) Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- (D) Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- (E) Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the EPA prescribes regulations, which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).