

RESOLUTION NO. 2019-09

A RESOLUTION OF THE TOWN COUNCIL OF THE TOWN OF HILLIARD, FLORIDA A MUNICIPAL CORPORATION ADOPTING PROCEDURES RELATING TO COMPLAINTS AND GRIEVANCES UNDER THE TOWN'S COMMUNITY DEVELOPMENT BLOCK GRANT PROGRAM; AND PROVIDING AN EFFECTIVE DATE.

WHEREAS, the Town Council of the Town of Hilliard desires to establish procedures relating to complaints and grievances under the Town's Community Development Block grants,

NOW THEREFORE, BE IT RESOLVED BY TOWN COUNCIL OF THE TOWN OF HILLIARD, FLORIDA, AS FOLLOWS:

1. All complaints and or grievances, including those involving the handicapped, shall be submitted in writing to the Community Development Administrator.
2. If remedy is not provided, then the complaint or grievance shall elevate to the Citizens Advisory Task Force (CATF).
3. If remedy is not provided, the complaint or grievance shall elevate to the Town of Hilliard Town Council.
4. It shall be the policy of this locality to respond within fifteen (15) working days to all written complaints. It shall further be the policy of this locality to resolve complaints and grievances in a timely manner.
5. Nothing in the policy or procedure is intended to keep anyone aggrieved from appealing decisions to the Florida Department of Economic Opportunity if proper resolution is not received.

DULY PASSED AND ADOPTED by the Town Council of the Town of Hilliard, Florida at a regular meeting on this 20th day of June, 2019.

TOWN OF HILLIARD

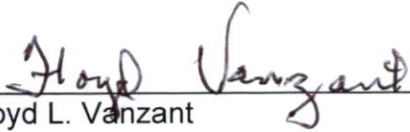

John P. Beasley
Council President

ATTEST:



Lisa Purvis
Town Clerk

APPROVED:



Floyd L. Vanzant
Mayor