

TOWN OF HILLIARD 08/06/2020 APPROVED

COVID-19 – Water & Sewer Billing Update 08/31/2020:

As the financial impact of the virus hit residents and businesses, the Town suspended late fees and nonpayment services disconnections.

Suspension of **LATE FEES EXPIRES –**

Thursday, October 15, 2020.

Any unpaid balances will be assessed late fees in accordance with your bill statement. Late fees will continue to assess in accordance with your bill statement until unpaid balances are paid in full.

Suspension of **SERVICE DISCONNECTIONS EXPIRES –**

Monday, November 30, 2020.

You are still being charged for your water & sewer usage. While we understand you may not be able to pay your bill in full, we ask that you call our office at (904) 845-3555, 9am to 5pm, Monday - Friday, to make payment arrangements. We are here to help.

Please view on the back of this COVID-19 Update the **DO YOU NEED HELP?** form for a list of agencies that may be able to assist with utility bills.